



City of Concord, NH

**Beaver Meadow Golf Course Rain Check Policy/Procedure**

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General Subject: Golf Rain Checks

Title: Beaver Meadow Rain Check Policy

Effective Date: 4/15/2026

Reference: CBIZ Beaver Meadow Golf Course Financial Operations Review

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**Purpose:**

To formalize the Beaver Meadow Golf Course's policy on rainchecks in the instance of course closure due to unanticipated weather.

**Discussion:**

As part of the independent financial operations audit conducted by the CBIZ Risk & Advisory Services it was noted that Beaver Meadow does not have a formal raincheck policy published for customers and staff outlining the parameters of how rainchecks will be issued to greens fee paying customers in the case of weather causing unplayable conditions during an already paid for round of golf.

**Relevance:**

This policy will define the terms and limitations for issuing rainchecks. Upon approval the raincheck policy will be posted in plain view of customers and staff as well as on the BMGC website.

**Raincheck Issue Terms:**

Rain checks may be issued in the event of an unanticipated course closing for greens fees and cart rentals only. Rain checks are valid only for the golf season in which they were issue. Rainchecks may be issued by any proshop attendant authorized to complete transactions following these terms:

**18-Hole Round**

Those players completing less than 4 holes on an 18-hole ticket will receive an 18-hole rain check. Those players completing 4-13 holes on an 18-hole ticket will receive a credit for the dollar amount for holes not played for greens fees and carts if rented. Credit will be emailed to the customer to be redeemed at a later date. Rain check credits may only be redeemed for golf and cart rentals. Completing more than 13 holes is considered a complete round and will not be eligible for a rain check.

**9-Hole Round**

Those players completing less than 4 holes on a 9-hole ticket will receive a 9-hole rain check for greens fees and carts if rented. Completing more than 4 holes is considered a complete 9-hole round and will not be eligible for a rain check.

APPROVED BY:

Thomas J. Aspell, Jr., City Manager